

Tutorials taught via Skype

www.dariovangammeren.com/tuition

Terms and Conditions of Participation

Booking is essential to secure your place on a tutorial. By booking a place on a tutorial you are agreeing to be bound by the following terms and conditions. In these terms and conditions, 'teacher' refers to the person organising (via www.dariovangammeren.com) and facilitating a tutorial (via Skype) and 'student' refers to any person who books a place on and/or attends such a tutorial. The UK law is applicable to these Terms and Conditions.

1. MINIMUM AGE

All students warrant and self certify that they are over 16 years of age and can form legally binding contracts under their applicable law.

2. CANCELLATIONS & REFUNDS

2a. Cancellations

According to the Distance Selling Regulations, you have the right to cancel lessons within seven days after booking a place on a tutorial. If the tutorial commences before the end of this cancellation period, the cancellation period will end at the time of the tutorial.

2b. Refunds

After the cancellation period has ended, refunds will only be considered in exceptional circumstances where the person booking has contacted the teacher by email a minimum of 48 hours before the tutorial. Any such refunds are made at the teacher's discretion and are subject to an administration fee of £1.25 per booking, deducted prior to any refund being made.

It is possible to nominate another person to attend in the student's place, providing such a person is of the appropriate musical standard required, is of the appropriate age for the tutorial, and that the teacher receives all relevant details by email well in advance of the tutorial.

In the unlikely event that the teacher cancels a tutorial, payment will be refunded in full to the person who booked, within 28 days of any announcement being made.

3. STUDENT DETAILS

Student details may be kept on file for the purposes of administration, market research and mailings, by post or e-mail, of our own publicity from time to time. Personal details will not be passed on to any third party.

4. DISRUPTIVE BEHAVIOUR

Students are expected to respect the teacher and fellow students at all times. Any student found to be behaving in such a way that causes disruption to the tutorial will first be given a warning and thereafter may be asked to leave the tutorial. Any students found to be behaving in an inappropriate, disrespectful or threatening manner to the teacher or fellow students may also be asked to leave the tutorial. Any refund arrangements in the case of a student's dismissal will be entirely at the discretion of the teacher and are in no way guaranteed.

5. SKYPE AND INTERNET CONNECTION

The teacher will not be held responsible for the quality of the Skype interface or the internet connection. Skype is a third party communications solution and is not the responsibility of the teacher.